

Message Systems

Communication Gateways



Wireless Communication Integrated System

- Single network for message transmission throughout the shopping centre
- All shops where patrons can wait for service can use the network
- Tenants such as:
 - Optometrists
 - Cell phone shops
 - Photo development
 - Restaurants
 - Take-aways,
 - Any Service and Repairs
 - Jewellery adjustments/ watch repairs
 - Banking and sport shops
 - Any customer service where wait/ return later applies

- Lightning fast
- Security alerting and informing on a broadcast basis
- Simple tenant communication
- LED signs in centre which can be updated all the time, - Advertising opportunity
- Multi Centre inter communication between chain stores
- Wireless IP network access for stores requiring full system
- Simultaneous opportunity for centre to be a "hot spot"
- Integrated wireless, SMS, email DECT phone and even 2-way radio communication.



THE PATRON PAGER IS EASY AS ...

- | | | | | | |
|----------|--|----------|--|----------|--|
| 1 | GIVE YOUR CUSTOMER A COASTER PAGER WHEN THEY PLACE THEIR ORDER, IT'S JUST LIKE GIVING THEM A TABLE NUMBER. | 2 | SIMPLY PAGE THE CUSTOMER WHEN THEIR ORDER IS READY, BY TYPING IN THEIR COASTER / TABLE NUMBER. | 3 | THE COASTER PAGER WILL ALERT THE CUSTOMER TO COME COLLECT THEIR MEAL AND RETURN THE COASTER. |
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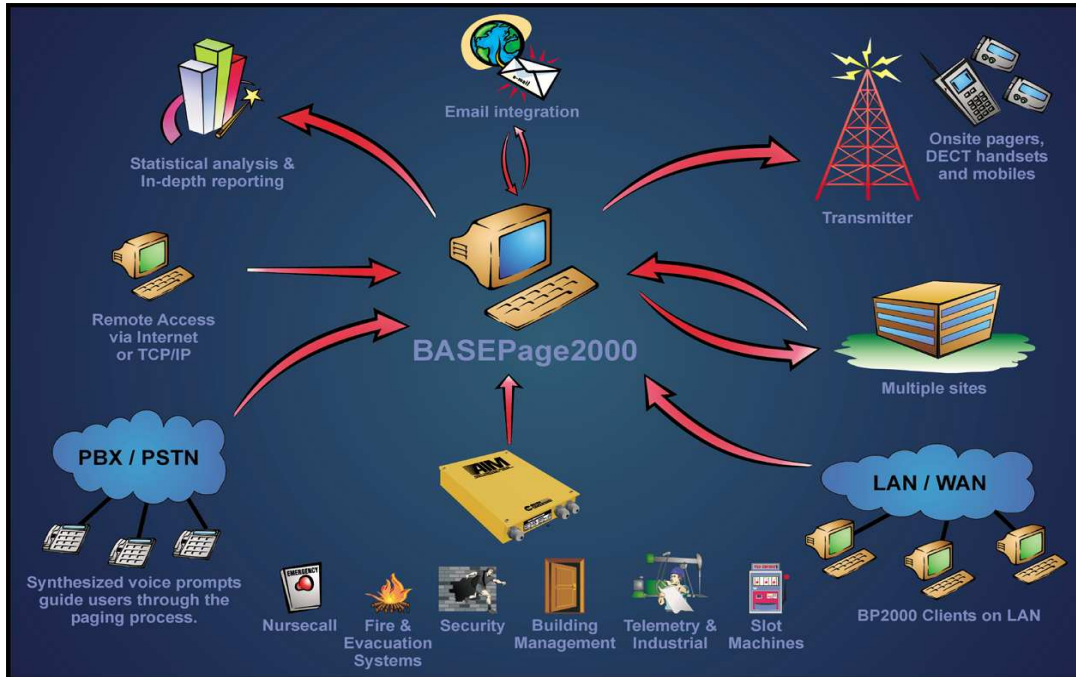
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The Communication Network Overview Diagram

The diagram depicts how easy it is to integrate:

- Any systems which require monitoring, such as
 - Power Failure
 - Standby generator starting
 - Alarm system activation
 - Refrigeration monitoring
 - Any practically any other system/ devices that should be monitored



- Telephonic integration allows simple message generation
- Integrated escalation path message generation and management ensure no event goes unattended
- The ability to integrate to solution in other centres allows seamless messaging between a department of one store in on centre to its counterparts in other centres, even if they don't have the system in place (as SMS can be deployed here)
- The open database format stores all data and messaging so that full customised reporting is possible
- The seamless integration of communication media makes it practical to communicate

The solution can be rented by the centre and sub-let/ charged to tenants

In short, a solution to drastically improve, turnover, service and communication